



APOGEE HEALTH PARTNERS

Network UPDATES – July 2019

HEALTH PLAN UPDATES & CHANGES:

Member rights and responsibilities cover members' treatment, privacy and access to information. Below is IlliniCare Health's summary of those rights and responsibilities that is posted for providers on their website. Each health plan has a more detailed list available on their respective website.

Health Plan Members Rights and Responsibilities:

Member rights include but are not limited to:

1. Receiving all services that a health plan must provide
2. Receiving assurance that member medical record information will be kept private
3. Being able to ask for, and get, a copy of medical records, and being able to ask that the records be changed or corrected if needed

Member responsibilities include:

1. Asking questions if they don't understand their rights
2. Keeping scheduled appointments
3. Having a member ID card with them
4. Always contacting their primary care physician (PCP) first for nonemergency medical needs
5. Notifying their PCP of emergency room treatment

HEDIS QUALITY MEASURES:

Easy Opportunity to Capture a HEDIS Quality Measure with health plans for potential bonus payments:

Comprehensive Diabetes Care (CDC) assesses adults 18-75 years of age with diabetes (Type 1, Type 2).

Utilizing the following CPT II codes will provide health plans documentation that the measure has been met.

3044F - Most recent hemoglobin A1c (HbA1c) level less than 7.0%

3045F - Most recent hemoglobin A1c (HbA1c) level 7.0-9.0%

3046F - Most recent hemoglobin A1c (HbA1c) level greater than 9.0%

Additionally, remember to utilize the appropriate CPT II codes for controlling blood pressure for these diabetic patients.